

Adults, Health & Public Protection Policy & Scrutiny Committee

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Briefing of: CABINET MEMBER FOR ADULTS & PUBLIC HEALTH

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1 ADULTS

Better Care Fund

- 1.1 Work continues on key schemes in the Better Care Fund, including development of the Community Independence Service (CIS) and enhancements to hospital discharge.
- 1.2 The Lead Providers of CIS (Imperial College Healthcare Trust and Tri-borough Adult Social Care) have developed the key elements of service design in line with the joint implementation plan, with oversight by a clinical reference group. Timescales for rollout of Adult Social Care (ASC) staff changes needed to support the design principles are subject to confirmation following further review of funding arrangements for 2016/17.
- 1.3 The pilot to develop and test improved processes for hospital discharge has informed the development of next steps.
- 1.4 Implementation of one Tri-borough ASC hospital discharge pathway is commencing.
- 1.5 The next meeting of the Better Care Fund Board is 13th October 2015.

Home Care Procurement

- 1.6 The procurement for a new home care provider for three of the four area patches in Westminster has now been completed. The recommendations have been formally approved by the Cabinet Member for Adults & Public Health and the Cabinet Member for Finance & Corporate Services. The decision was not called in and the contracts have been awarded for North East, Central and South Westminster areas.

- 1.7 The implementation process will start in September in these three patches. It will start with letters and meetings with the customers affected. ASC commissioners, contractors, operational staff and the new providers will have regular meetings to ensure a smooth transfer of care.
- 1.8 An event will also be set up for ASC and the voluntary sector to meet providers, start developing the relationships needed to improve services and to start addressing the areas of work that are most vital to the new service.
- 1.9 A values based recruitment workshop will also be held to support the new providers in their recruitment processes. Both of these events are expected to take place in September.
- 1.10 It was not possible to award the fourth contract covering North West Westminster and a new procurement will be undertaken for this. Spot purchase arrangements will continue in the meantime.

Care Act Implementation

- 1.11 Part One of the Care Act was successfully implemented from 1st April 2015. National Stocktakes are planned in October 2015 and February 2016 to monitor how local authorities are performing under the new legislation.
- 1.12 The government has decided to postpone implementation of Part Two of the Care Act until 2020. This is in response to concerns expressed by the Local Government Association and many other stakeholders about the timetable for implementing the cap on care costs in April 2016. The delay will allow time to be taken to ensure that everyone is ready to introduce the new system and to look at what more can be done to support people with the cost of care.

SHSOP

- 1.13 The Specialist Housing Strategy for Older People (SHSOP) Programme saw the realisation of the key objective in Phase One of the programme. At the end of August, services commenced at Athlone House, Carlton Dene, Garside House, PLK and Westmead with the new service provider Sanctuary Care. This was further to an engagement process with residents, TUPE consultation with staff and the culmination of a challenging lease process with NHS Property Services.
- 1.14 WCC and its NHS partners continue to address property issues to enable mobilisation of the Butterworth, the sixth and final home in scope for externalisation to Sanctuary Care.
- 1.15 Work continues on Phase Two of the SHSOP programme, which focuses on redevelopment/new buildings for two of the six homes.

Up-coming Events

- 1.16 Plans are progressing well for Silver Sunday, the Tea Dance and the Carer Awards. Silver Sunday is on 4th October 2015 and will include a schedule of 40

free events and activities. Such events include a performance at St James Theatre for 140 people, afternoon tea at the Hyatt Regency and a tour of Lord's Cricket Ground. The Carer Awards will take place on 2nd November 2015 at The Thistle Hotel, Marble Arch. 96 nominations have been made this year. A judging panel will consider the candidates and choose the winners on 22nd September 2015. The Tea Dance is on 29th November. So far 700 applications have been made for 1000 tickets.

2 PUBLIC HEALTH

School Nursing

- 2.1 Working jointly with children's services, schools and other relevant partners, we are developing the service specification and procurement strategy for a new integrated school health service.
- 2.2 Arrangements are in place to safely transfer the Public Health Services for 0-5 year olds (Health Visiting and Family Nurse Partnership services) from NHS England to the Local Authority by 1st October 2015. The transfer of these services marks the final part of the overall public health transfer and will join up commissioning for 0 to 19 year olds to improve continuity for children and their families.

NHS health checks

- 2.3 1,834 Health Checks were delivered in Westminster between the 1st April 2015 and 30th June 2015. We have therefore exceeded our target for Quarter 1 and are on track to exceed our 15% target for Westminster by year end.
- 2.4 12,387 patients have been invited for an NHS Health Check between the 1st April 2015 and the 30th June 2015, we have already exceeded our 20% offered target for the year.
- 2.5 A new service for people identified as being at high risk has been commissioned and will be implemented in October with a launch in January 2016.
- 2.6 We now have all GP practices within Westminster signed up to the health checks programme.

Childhood Obesity

- 2.7 The obesity team have submitted a bid to the Mayor's office to help fund a Social Supermarket in Westminster.
- 2.8 The social supermarket is an entrepreneurial model that considers the social, personal, cultural and environmental issues that surround food poverty and is capable of achieving long term wide ranging economic and health benefits for our communities most in need. It works by creating otherwise unwanted food available cheaply to those on very low incomes.

- 2.9 Harrow Road will be the main place of focus for the social supermarket if we are successful.
- 2.10 The bid was submitted on 2nd September 2015 and we have been advised that we will hear back on whether we have been successful by 22nd September 2015.

Substance Misuse

- 2.11 The core drug and alcohol services procurement is nearing completion and early feedback from the pre-qualification questionnaire stage is positive with three providers invited to tender for Lot 1 and three for Lot 2. We are on target to award contracts at the end of November 2015 and to deliver the new contracts from April 2016. This new model is intended to change the way in which services operate. It will work through an asset based approach which is flexible enough to respond earlier and more effectively to the needs of alcohol users and to changing drug trends.
- 2.12 In the meantime our current providers continue to work with commissioners on making improvements to their services and to improve outcomes. Westminster is now in the top quartile for successful completions of drug treatment.
- 2.13 The recently established tri-borough service user group has been focusing on gaps in services and on opportunities to influence service improvements. Some providers have used the group to consult on plans and redesign work. Peer-led initiatives continue to grow and the momentum to contribute to the workforce via peer mentoring and volunteering continues to increase.
- 2.14 It is an on-going priority to provide education training and employment initiatives for service users. The work is progressing well, with an improvement in the numbers entering the various schemes to increase skills. There is now a significant increase in people entering paid employment.
- 2.15 We are also continuing to encourage providers to work directly with organisations where there are opportunities to access apprenticeships or trainee roles that accept people with substance misuse and offending histories.

Sexual Health

- 2.16 Following a review of community sexual health provision, we are proposing to award contracts for a further year, to a reduced number of providers, to allow for a full redesign and procurement. We are continuing to engage with service users and providers in preparation for the redesign of community based sexual health services. We have identified efficiencies through the review and have a programme in place to redesign and remodel the community-based sexual health services to focus more on prevention.
- 2.17 We have slowed the re-procurement to ensure we fully accommodate the impact of revised levels of financial constraints.
- 2.18 The London wide transformation programme of Genito Urinary Medicine (GUM) services is still on-going with the programme progressing with Phase Two.

Providers have registered interest through the PIN notice process and the majority of interest has come from current providers of sexual health mandatory services within London.

- 2.19 The changing financial landscape is impacting on the progress of the collaborative and the full business case has been delayed. The approvals to proceed with the strategy will now begin fully from the end of September.

Supported Employment

- 2.20 A full time Specialist Employment Broker has been appointed by Cross River Partnership. The Broker will support local services and charities and assist residents with specialist needs into work related opportunities. The Broker will also integrate with the Recruit London service.
- 2.21 Mapping of local employment services is underway and will inform future commissioning including a tri-borough Supported Employment service and with input from officers across the Council including Growth Planning and Housing, Public Health, Policy and Tri-borough Adults.

Funding

- 2.22 A response to a DoH's consultation on how the £200 million Public Health funding cuts should be implemented was submitted at the end of August 2015. The submission agreed with the DoH's proposal to spread the cuts evenly across local authorities. This would result in a £2.1 million share of cuts for Westminster. It was highlighted in the submission that any further cuts will directly affect front line services in the long run.

New Director of Health

- 2.23 The new Director of Health, Mike Robinson will start in mid-November.

3. HEALTH & WELLBEING BOARD

- 3.1 The Health and Wellbeing Board has not met since the last Policy and Scrutiny Committee. The next meeting is on 1st October 2015.

4. HEALTH

Bayswater Medical Centre

- 4.1 The Care Quality Commission (CQC) carried out an announced comprehensive inspection at Bayswater Medical Centre in June 2015. They inspected the main practice and their branch practice located at 7 Golborne Road. Overall the practices were rated as inadequate.
- 4.2 As a result, the provider has been placed under special measures. Bayswater Medical Centre may not register any new patients at the main practice, except

for family members of existing patients, for a period of six months. It also may not carry out activities at the branch site.

Central & North West London NHS Foundation Trust – Redwood Ward

- 4.3 Central and North West London NHS Foundation Trust (CNWLFT) received a 'requires improvement' overall from the CQC but behind this top figure they actually received 'outstanding' for whether the services are caring. The most concerning comments for Westminster residents related to Redwood Ward, an older people's at St Charles Hospital.
- 4.4 Members from the Adults, Health and Public Protection Committee have since visited Redwood Ward and noted that actions required improvements requested by the CQC had been undertaken.

Victoria Medical Centre

- 4.5 The CQC has found the quality of care provided by the Victoria Medical Centre to be outstanding. Inspectors found that the surgery was providing a safe, caring, effective and well-led service that was particularly responsive to the needs of the local community.
- 4.6 Victoria Medical Centre provides a primary medical service to patients living in and around South Westminster. The Adults, Health & Public Protection Committee wrote to the Practice to congratulate the team on their success.